

# Minutes of Forum meeting

# 30<sup>th</sup> June 2016 CVS Offices, Bedford

#### Present:

Annette Pacey (Treasurer)

Brian Cunningham (Vice-Chair)

Bryden Keenan

BRASS

Elliott Stephenson Aragon Housing

Fiona McLeod Money Advice at St Andrew's Tim Papworth Money Advice at St Andrew's

Len Simkins Autism Bedfordshire

Jason Tsiricos PBIC

Paulette Rennie Bedford Community Self-Help Group

Mark Sutcliffe Citizen Advice Bedford
Ellie Hamilton Gateway Housing Support
Jenny Harris Carers in Bedfordshire
David Verney (Chair) Advice Bedfordshire

Martin Trinder CVS

Christina King Disability Resource Centre (Advice Central)

Tracey Rupiya MIND

Lila Begum Stonewater Ltd

Karen Lister Bedford Salvation Army - Debt Advice Service

David Wood Citizen Advice Leighton Linslade

Lucy Bardner Harpur Trust

## **Apologies**

Central Bedfordshire Libraries

Anne O'Regan Housing Debt Advisor Trevor Moisey Rutland Road Church

Karen Nicholson BPHA

Kerry O'Neil Bedford Borough Libraries

Noor Mohammed Eliseo D'Agostino Aldwyk Housing

Jenny Hedges Citizen Advice Mid Bedfordshire

Wendy Walters St Marks Church

Item	Topic	Details	Action
2	Minutes of last Forum meeting (11 <sup>th</sup> February 2016) and Matters Arising	The minutes were corrected as Elliott did not report that the service will continue with a much reduced service.  The minutes of the last Forum meeting were agreed.  There were no matters arising that were not on the agenda.	

## 3 Information Exchange

**Elliott (Aragon Housing)** - Aragon Housing are increasingly using the Grand Union Housing branding.

**Mark (Citizens Advice Bedford)** - Overall numbers for the service are high. Discussion regarding extending telephone based services are under way. Conversations regarding Library services are ongoing.

**David (Citizen Advice Leighton Linslade)** – Universal Credit has so far not had a hugh impact on the service. The Barclays/BT initiative is going well.

Ellie (Gateway Housing Support) – circulated new leaflet on the service.

**Jason (PBIC)** – PBIC are looking to organise some workshops once the implications of Brexit become clearer.

**Len (Autism Beds)** –Autism Bedfordshire have a helpline number - 01234 350704 (Monday to Friday 9:00am – 5:00pm). All other enquiries should use 01234 214871.

**Karen (Salvation Army)** – The Debt Advice Service is now reopen with a part-time worker in place. Further information to be circulated.

**Fiona (Money Advice at St Andrews)** – The service has appointed a part-time role to assist the advisor, which has made a big difference. Fiona is a local advocate for Act 345, which can provide small amounts of funding for individuals. Any requests for support can go through Fiona. See <a href="http://acts435.org.uk/">http://acts435.org.uk/</a> for how the service works.

**Brian (BRASS)** – A very busy few weeks with Refugee Week, which went well. New staff are being appointed thanks to the Lottery funding. Currently seeing very high numbers at their drop-in sessions. A Peace parade/ humans welcome event is planned for 4th July in Bedford.

**Martin (CVS)** – CVS are undergoing a rebrand, and is using social media more to promote services and raising awareness of volunteering and local organisations (@cvsbeds and @volunteerbeds).

**Jenny (Carers in Beds) -** Carers lounges now at both Bedford and L&D Hospitals. The welfare service is not funded but some provision being delivered through the carers café, etc.

5	Update on current BAF activities	Len provided an update on the trading company and circulated the annual report and financial report.	
		<ul> <li>All funds within the company are allocated for future activities.</li> <li>Training – plans underway for an autumn programme with potential topics including Introduction to Benefits course and an update on welfare reform</li> <li>Beds Benefits network - two meetings planned for the year (the next on 28th September)</li> </ul>	
6	Any other business	Due to various changes by the host provider, including different software and charges, BAF will have to reconsider the best way to host the website. The Steering Group will consider the issue at their next meeting.	
7	Date of next Forum meeting	To be confirmed	

Documents discussed at this meeting can be found at <a href="www.bedsadviceforum.org.uk">www.bedsadviceforum.org.uk</a>